



# READY SET CONNECT

THE CONNECT XI PROCESS—AN INSTALLATION GUIDE FOR **PAINTMANAGER® XI** SOFTWARE

# INTRODUCTION— NEW GENERATION SOFTWARE

As a proven color retrieval, mixing and management application, the PAINTMANAGER® software program has served the global refinish industry well for over a decade, as our software experts have provided continuous enhancements throughout its life cycle. Now, PPG is proud to introduce its next industry-leading innovation—the new *PaintManager XI* software product.

This next-generation software features numerous process improvements and a more intuitive workflow to help managers monitor and manage the productivity and profitability of their paint mixing operation more effectively than ever—with even greater opportunities for collaboration.

In addition to its advanced feature set and convenient daily updates via the Internet, the network-capable *PaintManager XI* software program now provides formulations for OEM cars and trucks, commercial fleets and custom colors—plus service for the Light Industrial segment—all within one convenient application. Streamlined paint tracking and reporting features make it even easier for customers to manage and evaluate shop performance.

Coupled with state-of-the-art advancements in spectrophotometry and compliant “touch” mixing hardware, this next-generation paint management tool is sure to take your refinish operation to new heights in productivity.

**PAINTMANAGER XI SOFTWARE—A STEP CHANGE ADVANCEMENT IN COLOR RETRIEVAL, MIXING AND MANAGEMENT OPERATIONS.**

[PaintManagerXI.com](http://PaintManagerXI.com)

## CONNECT XI—INSTALLATION PROCESS

Understanding that change can be difficult and that avoiding paint operation downtime is critical to your collision center business, the Connect XI process for upgrading to *PaintManager XI* software was created to provide a worry-free, seamless software transition, with minimal disruption.

This booklet is your step-by-step guide on how to prepare for your software installation day. This easy-to-follow process is designed to help users get Ready, and Set, to Connect.

### CONNECT XI STEPS:





## PAINTMANAGER XI SOFTWARE— FEATURE LIST

### PAINT TECHNICIAN (ONLINE)

- Updated Daily
- Formula Search
- Ready For Use
- RAPIDMATCH® Spectrophotometer Interface
- Custom Formulas
- Mix and Weigh Sessions
- Volume Estimation
- VOC/Regulatory Management
- Spray Out Library Management
- Managing Jobs
- Pre-Mixed Inventory
- Track Waste and Rework
- Collaboration



### SHOP MANAGEMENT (ONLINE)

- Advanced Reporting with Dashboard Summary
- Manage Users and Teams
- Paint Shop Interface Integration
- Inventory Management
- Scale Management
- Streamlined Installation and Configuration
- Data Conversion Utility
- Integrated Data Backup/Migration/Restore
- Collaboration

- A single, touch-friendly user interface that can be used on any supported device, including personal computers and tablets
- Improved overall user experience with a modern interface that is visually appealing
- Improved search functionality to enable smarter color selection
- Easy set-up via Wizard functions
- Better functionality with less clicks and fewer screens
- Processes that make sense
- Greater business collaboration and integration across locations and within organizations

**PREPARING FOR CHANGE—60-DAY TIMELINE**

CHECK WHEN COMPLETED	DAYS OUT	TASKS	WHO IS RESPONSIBLE
	60	Engage with the customer	Sales/Distributor
	45	Establish conversion date and conduct Site Survey <a href="http://www.ConnectXI.com">www.ConnectXI.com</a> or see Pages 12–13	Sales/Distributor
	30	Build conversion task list from Site Survey results ✓ Review survey ✓ Order equipment (if required) ✓ Assign personnel	Sales/Distributor
	21	Team meeting to verify and confirm	Sales/Distributor/Shop
	14	Complete training (eLearning and/or Classroom) <a href="http://www.PaintManagerXI.com">www.PaintManagerXI.com</a>	Sales/Distributor/Shop
	7	Equipment is ready and systems are updated	Sales/Distributor/Shop
	5	Review and verify task list items are complete	Sales/Distributor/Shop
	0	Software Installation Day	Sales/Distributor/Shop

**PREPARING FOR CHANGE—GET READY**

To prepare for your software install, a Site Survey will be completed approximately 30 days in advance.

**SURVEY ELEMENTS INCLUDE:**

- Demographic profile including correct customer name/type, contact information, CTS number and address
- Confirm users and teams
- Current *PaintManager* software version
- Hardware overview
  - Current Windows® operating system
  - Spectro(s)
  - Touchscreen(s)
  - Printer(s)
  - Scale(s)
- Power
- Booth requirements
- Connectivity/Internet accessibility/Networks
- Body Shop management system interfaces (if applicable)

**SURVEY OPTIONS:**

- Online: Go to [www.ConnectXI.com](http://www.ConnectXI.com) via a smartphone, tablet, laptop or PC
- By hand: Go to Pages 12–13 in the Connect XI booklet. Responses will need to be keyed into [www.ConnectXI.com](http://www.ConnectXI.com) where a Site Survey Report can be generated and applicable tasks noted. See your PPG Representative for assistance.

**PAINTMANAGER XI SOFTWARE REQUIREMENTS:**

Windows® 7 Professional Operating System and higher\*

Internet Explorer Version 9 and higher

\* Ensure the latest Windows® update is installed.

PREPARING FOR CHANGE—GET SET

ACTION LIST

TASK	WHO	WHEN

My conversion date is \_\_\_\_\_

My PPG contact is \_\_\_\_\_

eLearning training modules completed on \_\_\_\_\_

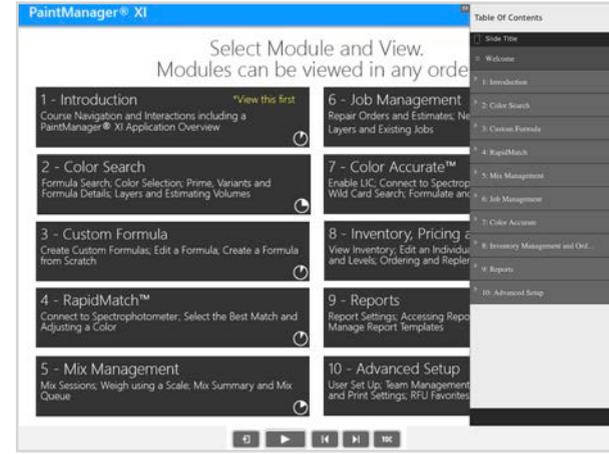
PaintManager XI software classroom training will be on \_\_\_\_\_

PaintManager XI software classroom training will be located at \_\_\_\_\_

\_\_\_\_\_

TRAINING—AVAILABLE eLEARNING

Ten modules of customized eLearning have been developed for all users of the *PaintManager XI* software. This self-navigational tour is complete with a Table of Contents [TOC] which provides an overview of the lessons and topics within each module. Using the << Table of Contents >> button: This will expand or collapse the Table of Contents. When expanded, you will see all the modules, which you can continue to expand to view individual lessons and topics.



Above: eLearning module, Introduction Module.

Note: The training front screen will have a clock icon added per module to provide the viewer with an approximation of how many minutes each class will take.

THE PLAYBACK BAR CONTAINS FIVE BUTTONS, FROM LEFT TO RIGHT:

- Replay button:** Returns you to the module home page.
- Play button:** Will play and pause the course as needed.
- Previous and Next buttons:** Use to move forward or backward in a module.
- TOC:** Table of Contents

Throughout the course, the user will be assisted by informational callouts that provide more detail about the subject matter. Action callouts allow the user to enter information that will enhance the training experience. Finally, “Learn More” buttons will take a deeper dive into the specific module content.

The eLearning course is directly accessible through the *PaintManager XI* software via the “?” icon as well as [www.PaintManagerXI.com](http://www.PaintManagerXI.com).

The modules showcase the fully functioning software product. In some cases, users may elect not to engage with some of the software features. We recognize there are many roles within the Refinish industry, for example, paint technicians, estimators, collision center/body shop

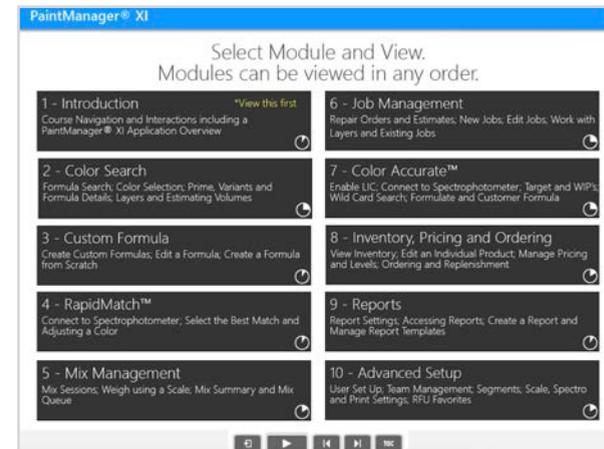
owners and managers, and distributors of our paint products that will require training in the use of the new *PaintManager XI* system. In addition, our diverse and expansive global salesforce will benefit from this training as well.

The eLearning course can be reviewed in any order and can be repeated as often as needed.

Where applicable, classroom style training may be available. Contact your local sales representative to learn more about more formal instructional opportunities.

### CONVERSION CHECKLIST— CONNECT

- Survey complete/Task List produced
- CTS is updated and accurate
- Training complete
- Installation is scheduled
- Subscription is updated
- Task List is finalized
- Remove *PaintManager* software
- Convert site data
- Backup *PaintManager XI* software



# SITE SURVEY

## INSTRUCTIONS: GO TO WWW.CONNECTXI.COM

Online: Go to [www.ConnectXI.com](http://www.ConnectXI.com) via a smartphone, tablet, laptop or PC.

By hand: Use the Survey below. (Pages 12-13). Responses will need to be keyed into [www.ConnectXI.com](http://www.ConnectXI.com) so a Site Survey Report can be generated and applicable Tasks noted. See your PPG Representative for assistance.

### SECTION 1. CUSTOMER INFORMATION

- Customer Name: \_\_\_\_\_
- CTS ID Number: \_\_\_\_\_
- Business Type:
  - Distributor
  - Body Shop
  - Who is your distributor? \_\_\_\_\_
  - Other (please specify) \_\_\_\_\_
- Business Address:
 

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

ZIP / Postal Code \_\_\_\_\_
- Current version of *PaintManager* software, including Configuration ID (CI) Code from the title bar? \_\_\_\_\_

### SECTION 2. HARDWARE

- Please specify the Windows® version and the quantity of office computers that will interface with PPG programs.

0	1-3	4-6	7+	
				2000, XP, Vista
				7, 8, 10

Are Windows® updates current?

- Yes
- No
- Unsure

- Is anti-virus software installed?

- Yes
- No

If yes, what product? \_\_\_\_\_

- How many mixing stations? \_\_\_\_\_
- Please specify the scale models and quantity at your location.

0	1-2	3-4	5+	
				PMA7500
				PMA7501 Quality
				PMA35H
				PMA35001
				PMA Evolution

- Please specify the type and quantity of touchscreens at your location.

0	1-2	3-4	5+	
				ELO
				Planar
				Dell Optiplex XE
				HP5800
				HP5810
				Other (please specify)

- Please indicate Image Revision year if converting an HP computer. (See large sticker on top of the front left side of the case, or on the right side. For example, 2012 or 2015.)

- Do you have a *RapidMatch X-5* Spectrophotometer?

- Yes
- No

### SECTION 3. POWER

- Electrical power connection (Check all that apply.)

- UPS
- Power Strip

### SECTION 4. CONNECTIVITY

- Please describe the connectivity of your computer.

- Not networked to office computers
- Networked to office computers

- Are the *PaintManager* software computers on the internet?

- Yes
- No

- How does the customer receive updates?

- Internet update
- Physical media

- Are the *PaintManager* computers on:

- Domain
- Workgroup
- Unsure

### SECTION 5. CONVERSIONS

- What data would you like converted? (Select all that apply.)

- Jobs
- Customers
- Custom formulas
- Users
- RFJ favorites
- Inventory and pricing
- Sundries and sundry kits
- Vendors
- Spectro readings
- WIPs (CPC)
- Customer formulas (CPC)
- Other (please specify)

- Does this location do job costing?

- Yes
- No

- Does this location do reporting?

- Yes
- No

- Do you track VOC usage at your location?

- Yes
- No

### SECTION 6. INTERFACES

- Does the software system interface with a body shop management system?

- Yes
- No
- Unsure

- Which body management system? (Check all that apply.)

- A.B.W Tracker™
- Auto Claim Solutions Repair Tracker Interactive (RTI)™
- CCC ONE® Repair Workflow
- CRISMA
- Mitchell RepairCenter™

- NewEra iAutoFocus™
- NEXSYS® NEXconnex™
- Rome Technologies CompleteShop™
- SummitCRS
- Other

### SECTION 7. COLOR ACCURATE™

- Do you run COLOR ACCURATE™ software? (Check all that apply.)

- Yes, the G2
- Yes, the G3
- Yes, but not sure which one
- No

### SECTION 8. OTHER QUESTIONS

- Who took the survey?

- Territory Manager
- CSSS (PPG Computer Service Support Specialist)
- Distributor
- Other (please specify)

- Who is your PPG Territory Manager for this shop??

- Please provide any additional comments:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Responses will need to be keyed into [www.ConnectXI.com](http://www.ConnectXI.com) where a Site Survey Report can be generated and applicable tasks noted. See your PPG Representative for assistance.

**THANK YOU!**



We protect and  
beautify the world™



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